

Alpari note regarding MT4 updates

Will the update affect me?

Clients currently using **build 600 or higher** will not be affected, but we do recommend that you upgrade to the latest build for optimal MT4 performance.

If you are on a **build lower than 600**, you will need to take a few steps to ensure your Expert Advisors, indicators and other MT4 functions run as normal.

How do I check which build of MT4 I'm on?

To check which build of MT4 you're using go to **Help > About** from the platform's toolbar.

The build number will be displayed in the bottom-left of the About window.



I'm on build 510-599

This upgrade changes where your Expert Advisors, indicators, libraries, profiles and template folders need to be saved on your computer. Before you upgrade, you'll need to back up these folders to a safe location otherwise they will be lost during the upgrade.

File	Extension	Location
Expert Advisor	.mq4 or .ex4	C:\Program Files (x86)\Alpari UK Metatrader 4\Experts
Indicator	.mq4 or .ex4	C:\Program Files (x86)\Alpari UK Metatrader 4\Indicators
Library	.dll	C:\Program Files (x86)\Alpari UK Metatrader 4\Libraries
Profile	.chr	C:\Program Files (x86)\Alpari UK Metatrader 4\profiles
Template	.tpl	C:\Program Files (x86)\Alpari UK Metatrader 4\templates

Please follow the below steps to save your folders and download the latest MT4 platform build:

1. Find these folders on your PC. The below table shows where these folders are typically saved.
2. Save these folders to your computer's desktop.
3. Update the platform to the latest build. You will receive an automatic prompt window message on your platform – click Yes to update to the latest build.

Once MT4 is updated, you'll need to copy these folders to a new location.

1. Log in to the platform and then go to **File > Open data folder > MQL4 folder**

The MQL4 folder will show you where you will need to save the folders you've just placed on your desktop.

Unless you have **UAC settings disabled** the folder location will be C:\Users\[user name]\AppData\Roaming\MetaQuotes\Terminal\[32 character long MT4 ID]\MQL4

2. Copy the files you've saved to your desktop to this folder.

For example, the EA folder on your desktop will have the following file directory: C:\Users\[user name]\AppData\Roaming\MetaQuotes\Terminal\[32 character long MT4 ID]\MQL4\Experts

Your Expert Advisors, indicators, libraries, profiles and template should now be available in your updated build.

I'm on a build 509 or below

MetaQuotes no longer supports builds below 509. To ensure continued trading, you will need to upgrade to the latest version of MT4. Save your Expert Advisors, indicators, libraries, profiles and template folders using the above procedure and then upgrade to the latest build.